

# Leeds City Council Annual Local Account 2016/17 - creating better lives for people with care and support needs

*"We want Leeds to be the best place for people with care and support needs to live and grow old in. A caring city where every citizen can lead a happy and fulfilling life the way they choose to live it"*

Councillor Rebecca Charlwood, Leeds City Council executive member for health and wellbeing

## A city where people with care and support needs:

- Have somewhere decent to live
- Have friends and people who love them
- Have enough money to make choices
- Are able to extend control over their lives
- Live as independently as possible
- Participate in society as a contributing citizen
- Enjoy the best quality of life irrespective of frailty or disability
- Have aspirations and hope
- Have fun!

## We will do this by:

1. Helping people with care and support needs make changes to live the way they want to
2. Improving short term help for older people leaving hospital
3. Increasing the range of high quality care and support services
4. Bringing communities together to support those who are isolated or with care and support needs
5. Improving the help available to friends and family supporting people with social care needs
6. Ensuring people with care and support needs are safe
7. Helping people with physical or mental health conditions to learn or re-learn skills for independent living

## Better lives through better connections

We will work with communities and partners to improve local support for people with care and support needs. We will continue to use citizen-driven technology to reduce isolation and promote independence. We will link with universities to promote social care research and innovation and with the private sector to support corporate social responsibility.

## Better lives through better living

- We will improve the access of people with care and support needs to a range of housing options for those with care and support needs.
- We will help people buy their social care directly either individually or collectively with others in a similar situation.
- The council will develop services targeted at helping people recover their independence following an accident or illness.
- We will improve the quality of services which support people to remain at home safely.

## Better lives through better conversations

We want people to have new and different conversations about a person's social care and support needs. These will focus on an individual's aspiration, independence and capacity; early intervention; swift responses in a crisis and continued investment in effective, local community services that can be directly accessed by citizens.

### Want to know more?

See Leeds Better Lives blog:  
[www.betterlivesleeds.wordpress.com](http://www.betterlivesleeds.wordpress.com)



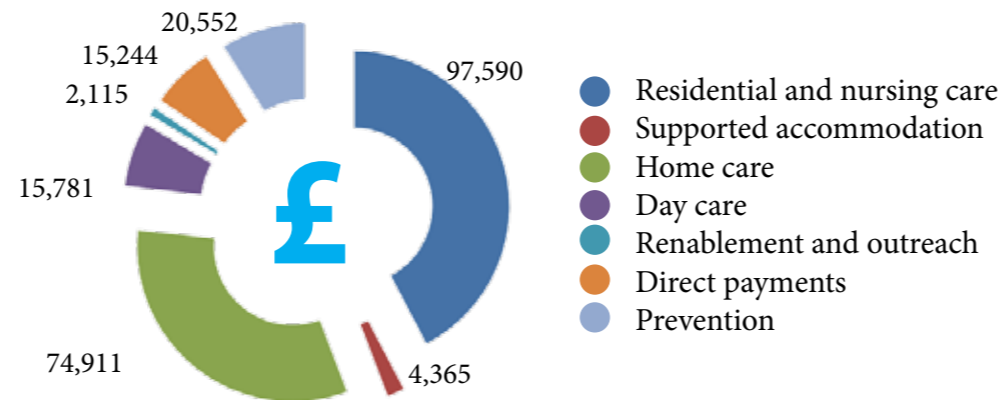
# Leeds City Council Annual Local Account 2016/17 - creating better lives for people with care and support needs

## The challenges we face:

- Leeds has a growing and ageing population with more complex long term health conditions.
- People want more choice about how they live their lives.
- There is a national drive to improve the quality of social care services and an increasing focus on the integration of health and social care services.
- Increasing financial pressures on public finances and reductions in public spending have added to the financial challenges faced by Adult Social Care.
- Leeds City Council has prioritised resources for vulnerable people and in particular for adults with care and support needs.
- This underlines the council's position in supporting not only a strong economy but also a compassionate city.

**Healthwatch Leeds: supports the Local Account as an effective way of describing the strategic work of Leeds Adult Social Care and how progress is monitored. We endorse this report.**

## Local Account statistics



**Councillor Rebecca Charlwood, executive member for health, wellbeing and adults, said:**

"Helping people to be independent, live in dignity and enjoy happy, healthy and active lives is at the heart of our ambition to be a compassionate city with a strong economy; a healthy and caring city for all ages, where people who are the poorest improve their health the fastest"

We face the twin challenges of a growing ageing population with more complex needs and huge financial pressures. "We need to face these together as a city, and work collaboratively to transform how we support people's health and social care needs. Our strategy is to use a strengths based approach which helps people stay well and independent for as long as possible."

**Cath Roff, director for adult social services, said:**

"Our priority is to ensure people with care needs are given the right care at the right time. Where people are able to be independent, we will help them get the right support and access to services that enable them to be so for as long as possible."



## What is going well?

- People in Leeds with social care needs report a **higher quality of life** than people living in similar towns and cities.
- More **people feel satisfied** with their care services
- A larger proportion of people who use services have said that they find it **easy to find information** about them
- More people who use services **feel safe**
- A growing proportion of people who use services say that they have **as much social contact** as they would like

## What needs to get better?

- A smaller proportion of people in Leeds who receive social care feel that they **have control over their daily lives**.
- Many people are **waiting too long** to receive the care and support services they need
- Too many people are **going to live in care homes directly from hospital**.
- Leeds needs to increase the number of **people provided with short term social care** support to help reduce hospital admissions and help people following their discharge back home

## Check out the facts

For more about these statistics and for other information about the quality of local care and support go to : [www.leeds.gov.uk/LocalAccountStatistics](http://www.leeds.gov.uk/LocalAccountStatistics)

